

A full-page background image of a vast glacier flowing through a mountain valley. The glacier is a deep blue color, indicating its age and purity. It is surrounded by dark, rocky mountains. The sky above is filled with soft, white clouds. The overall scene is one of natural beauty and grandeur.

Activity Report

2025

SORAC

société de récupération
des appareils commerciaux

Table of Contents

<u>A word from management</u>	<u>3</u>
<u>2025 review – Year 3</u>	<u>4</u>
<u>Strengthening the program’s foundation</u>	<u>4</u>
<u>What is the SORAC recovery program?</u>	<u>5</u>
<u>Developing a collection network: A sizeable challenge for SORAC.....</u>	<u>6</u>
<u>Developing the network of drop-off centres</u>	<u>7</u>
<u>Appliances recovered in 2025</u>	<u>7</u>
<u>Final destination of the materials</u>	<u>10</u>
<u>List of drop-off centres</u>	<u>11</u>
<u>Information, awareness and education (IAE)) activities</u>	<u>15</u>
<u>IAE activities in 2025</u>	<u>15</u>
<u>A year of growth</u>	<u>16</u>
<u>Participation in the UMQ’s annual meeting.....</u>	<u>16</u>
<u>Participation in the ARQ trade fair</u>	<u>16</u>
<u>Réseau Environnement’s residual waste management symposium</u>	<u>16</u>
<u>Participation in the FQM’s annual conference</u>	<u>17</u>
<u>Participation in the AHQ conference</u>	<u>17</u>
<u>Participation in the FNQLSDI’s residual waste management symposium</u>	<u>17</u>
<u>Mission to Nunavik</u>	<u>18</u>
<u>Participation in the ADA conference.....</u>	<u>18</u>
<u>Communication tools</u>	<u>19</u>
<u>What does a commercial refrigerator contain?</u>	<u>19</u>
<u>Retractable banners.....</u>	<u>20</u>
<u>Active SORAC members</u>	<u>18</u>
<u>List of member companies</u>	<u>21</u>
<u>Marketing</u>	<u>22</u>
<u>Mass balance</u>	<u>22</u>
<u>Balance sheet</u>	<u>23</u>

A word from management

Dear SORAC members and collaborators,

Our program's third year of existence was defined by SORAC's ongoing restructuring, the accelerated rollout of our collection network across Quebec and the consolidation of our team.



Act today to
change
tomorrow!

In 2025, we continued the efforts begun over the last several years, with the clear intention to structure and stabilize our operations. The year was instrumental in laying a strong organizational foundation, and SORAC continued its restructuring work, which is soon to be completed.

Rolling out our collection network remained a top priority. We continued signing agreements with municipalities, expanding our geographic coverage to 271 Quebec municipalities through the 58 ecocentres that are now officially SORAC drop-off centres. These efforts directly contributed to reaching our recovery objectives, with a collection rate of 30% and more than 3,000 appliances recovered during the year.

At the same time, we continued optimizing our practices and tools, notably by strengthening our partnerships, streamlining our logistics and further structuring our internal processes. Thanks to this progress, SORAC is now more efficient and agile in an ever-changing environment.

While the program kept progressing, free riders continued to be an issue. Different strategies were developed and external support was found to continue recruiting and signing businesses up for our program, notably by making representations to ensure the effective application of the control measures set out in the Regulation that underpins our program. The persistent compliance issues stress the importance of keeping up our efforts to rally and raise the awareness of the industry and the authorities concerned.

Finally, I would like to thank SORAC's employees, without whom these achievements would not have been possible. Thank you also to the members of the board of directors for their commitment and continued support. I would also like to applaud the vital contribution made by our members and partners, who remain central to our success.

In short, SORAC reached an important milestone in 2025 and now has a solid foundation from which to continue its development, with a view to achieving its regulatory target, which comes into effect in 2026.

Happy reading,

Nathalie Desjardins

Executive Director

Activity Report | 2025





MEMBERS



17,447

APPLIANCES

DECLARED



APPLIANCES
RECOVERED



30%

TARGET
REACHED

2025 review – Year 3

Rollout and growth of the program



Continued growth of SORAC's recovery program



Third annual general meeting of members



Progress made in SORAC transitioning to self-management



Network of public drop-off centres expanded across Quebec



Target exceeded, with 28 agreements signed with municipalities and ecocentres



Collection network rolled out in 271 Quebec municipalities



Accelerated development of the network of public drop-off centres across Quebec



59 member businesses as at December 31, 2025



58 ecocentres integrated into SORAC's network as at December 31, 2025



Participation in strategic events: UMQ, FQM, AHQ, ADA, ARQ and Réseau Environnement's residual waste management symposium

Recovery rate in 2025:

FORECAST = 30%

ACHIEVED = 30%

What is the SORAC recovery program?

SORAC collects non-functioning commercial and institutional refrigerating and freezing appliances at no charge.

The Société de récupération des appareils commerciaux (SORAC, Commercial Appliance Recovery Society) is a non-profit organization incorporated on May 31, 2022. It is recognized by RECYC-QUÉBEC to represent businesses in the implementation of a program for the recovery and reclamation of the commercial and institutional refrigerating and freezing appliances listed in chapter VI, division 6, section 53.0.1, paragraph 2 of the *Regulation Respecting the Recovery and Reclamation of Products by Enterprises*, Q-2, r. 40.1 (Regulation).

Each year, hundreds of refrigerating and freezing appliances used in businesses and institutions reach the end of their useful life or are no longer functional. When they are not properly managed, they can harm the environment, notably due to the refrigerant gases they contain.

Our role:

- Recover non-functioning appliances from businesses and institutions;
- Reuse the appliance or recycle the materials (metal, plastic, insulating foam);
- Make it easier for businesses by offering a turnkey solution that complies with Quebec's legislation.

More than 60 types of products are covered by the Regulation, including appliances used in medical facilities and laboratories.

TARGETED PRODUCTS

- ◆ Refrigerators
- ◆ Freezers
- ◆ Cooling units
- ◆ Refrigerating wine cellars
- ◆ Wine coolers
- ◆ Refrigerated displays
- ◆ Ice machines
- ◆ Refrigerated automatic food or beverage vending machines
- ◆ Beverage centres
- ◆ Medical and laboratory refrigerating appliances



Developing an appliance collection network: A sizeable challenge for SORAC



Main challenge:

Develop a network of drop-off centres



Wide range of appliance sizes:

Bulky and heavy



New partnerships:

Businesses, institutions, municipalities, RCMs and cities



Drop-off centres

Appliances not officially accepted in several ecocentres in Quebec

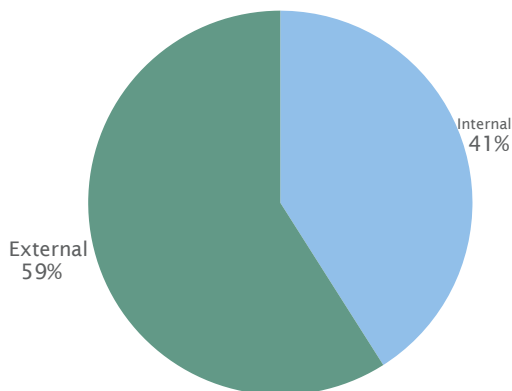
In 2025, SORAC continued expanding its collection network and offering solutions adapted to businesses, institutions, municipalities and regional county municipalities (RCMs). It made a special effort to develop public drop-off centres in ecocentres and consolidate partnerships with carriers and municipal organizations.

Collection on request and by members

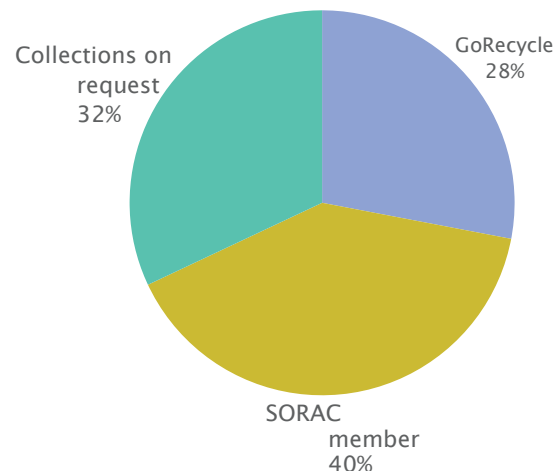
Collection on request remained an important component of the program. In 2025, SORAC accepted requests from most regions of Quebec, allowing for the recovery of 3,299 appliances. SORAC members also continued to play an essential role in the recovery of the appliances. A total of 1,340 appliances were collected directly by member businesses or their distribution networks.

Closer collaboration with GoRecycle

A formal agreement signed with GoRecycle in January 2025 made it possible to collect commercial appliances from participating ecocentres at the same time as residential appliances. This helped optimize collection operations throughout Quebec. In 2025, 915 appliances were recovered through the GoRecycle network, compared to 520 in 2024, up 76%.



Internal: Collection by SORAC members
External: Collection directly from businesses and institutions



Developing the network of drop-off centres

In 2025, SORAC devoted a significant portion of its efforts to developing its network of drop-off centres across Quebec. Ecocentres remain essential partners in the recovery of commercial and institutional refrigerating and freezing appliances at the end of their useful life.

To support the program's rollout, information letters were sent to several municipalities, RCMs and intermunicipal boards. This approach was accompanied by personalized meetings to present the program and the advantages of having their facilities join the network of drop-off centres.

SORAC had set a target of signing 15 agreements with ecocentres by December 31, 2025. It far exceeded that goal, with 28 agreements signed.

As a result of its efforts, 58 ecocentres in 271 municipalities were accepting appliances targeted by SORAC as at December 31, 2025. Eight additional agreements were in the process of being finalized at the end of the year and were signed in early 2026.



Targeted appliances
accepted in 58 ecocentres
across Quebec!



At the same time, SORAC continued developing its network of public and private drop-off centres in collaboration with transport partners and municipal organizations. This made it possible to give businesses and institutions greater access to safe and compliant drop-off locations throughout Quebec.

Developing the network of drop-off centres (continued)

While developing the network of drop-off centres, SORAC continued approaching several carriers to ensure efficient coverage across Quebec and to offer a collection service adapted to the needs of users.

In 2025, new partnerships were concluded with Coderr, La Relance Outaouais and Option Métal Recyclé (OMR), which act as both logistics partners and regional drop-off centres. These agreements made it possible to expand the collection network and improve access to the program in several regions of Quebec.

For more consistent pricing, SORAC also developed a fee schedule to standardize the transportation fees according to the distance covered and number of appliances collected.

The collaboration with GoRecycle was also continued to maximize the use of the ecocentres as drop-off centres and optimize collection operations throughout Quebec.

Appliances recovered in 2025

Product subcategory 2:	QUANTITY PUT ON THE MARKET (reference year 2023)	QUANTITIES RECOVERED IN 2025	RECOVERY RATE IN 2025	OBJECTIVE (%)	VARIATION (in units, kg, tonnes, etc.)
Household appliances and air conditioners	11,160	3,299	30%	30%	-49



FORECAST = 30%
ACHIEVED = 30%

Our Vision

To significantly contribute to environmental protection and develop our expertise to become a leader in Canada as a recovery and valorization organization for commercial and institutional appliances of all types.



Did you know?

One appliance generates approximately one tonne of greenhouse gas emissions **when not recycled in accordance with the law.**

1 appliance =
1 tonne of GHG
emissions

Concrete actions

2026 target: Recover at least 35% of **commercial and institutional refrigerating and freezing appliances** in the province.



Final destination of the materials

The appliances recovered by SORAC are sent to PureSphera. In 2025, more than 98% of the recovered materials were recycled or reclaimed in accordance with the best environmental practices in force.

MATERIAL / COMPONENT AND PROPORTION (%)	MEANS OF DISPOSAL	FINAL DESTINATION
Compressors (12%)	The cooling circuit is drained with a mechanical hydraulic arm and an automatic vacuum extraction system is connected to the circuit to extract the refrigerant gas and oil from the compressor (generally contaminated with CFCs, HFCs and HCFCs) in a completely sealed environment. The appliance is positioned to ensure that the cooling circuit and compressor drain fully. The compressors are recycled for their copper and steel components.	Quebec United States Pakistan
Decontaminated polyurethane (6%)	The purified polyurethane (PUR) is reclaimed for use as an industrial absorbent.	Quebec United States
Non-ferrous metals (9%) Ferrous metals (55%)	The carcasses of freezers and refrigerators are mechanically transported to a shredder that breaks them down. A sophisticated metal separation system is then used to separate the heavy fraction (steel, aluminum and copper).	Quebec
Glass (5%)	Glass is separated and shipped to recyclers, who reuse it in various forms. A large proportion is turned into silica powder and mixed with cement to make concrete.	Quebec
Plastics (8%)	The appliance carcasses are ground down and the plastic is shredded. The shavings are then optically sorted to separate the types of plastic resin. The extracted granules are used as aggregate or resin, notably to make household and miscellaneous items.	Quebec Ontario Tokyo
Other (5%) ♦ PROCESS WATER ♦ CABLES AND ♦ WIRES ♦ MINERAL OILS ♦ BATTERIES ♦ RESIDUAL ♦ MATERIAL ♦ BLOWING AGENTS ♦ REFRIGERANT GAS	Cables and wires are manually separated and the metals are shipped to specialized recyclers. A process is used to decontaminate the oil, which is then regenerated. The batteries are manually removed for processing according to the laws in force. The residual material is shredded and buried in a landfill. The carcasses are sent to a shredder that breaks them down. This step is carried out in a sealed, enclosed environment to capture the refrigerant gases and other refrigerant fluids (blowing agents for insulating foams). The gases are separated and processed in accordance with international standards. The recovered refrigerant gases (CFCs, HFCs, HCFCs, HFOs) are sent to specialized facilities, where they are purified or appropriately processed according to the Regulation and applicable Canadian legislation.	Quebec United States

List of drop-off centres

Thanks to the work it did in 2025 to develop its collection network, SORAC could count on 58 ecocentres as well as several public and private drop-off centres across Quebec as at December 31, 2025.

List of Drop-Off Centres (ecocentres)	
NAME	ADDRESS
Écocentre de St-Fulgence	1838 Rte de Tadoussac, Saint-Fulgence, QC G0V 1S0
Écocentre de St-Honoré	775 Chem. du Volair, Saint-Honoré, QC G0V 1L0
Écocentre de St-David-de-Falardeau	42-52 Chem. 2 du Lac-Sébastien, Fjord-du-Saguenay, QC G0V 1C0
Écocentre de Petit-Saguenay	35 Du Quai St., Petit-Saguenay, QC G0V 1N0
Écocentre de Saint-Félix-d'Otis	132 Chem. du Lac Brébeuf, Saint-Félix-d'Otis, QC G0V 1M0
Écocentre de l'Anse-St-Jean	31 Chem. Saint-Thomas Sud, QC G0V 1J0
Écocentre de Saint-Urbain	7 Du Parc Industriel St., Saint-Urbain, QC G0A 4K0
Écocentre de L'Isle-aux-Coudres	14 Chem. Pedneault, L'Isle-aux-Coudres, QC G0A 3J0
Écocentre Saint-Raymond	590 Chem. de Bourg Louis, Saint-Raymond, QC G3L 4E9
Complexe Environnemental de la Rouge	688 Chem. du Parc Industriel, Rivière-Rouge, QC J0T 1T0
Écocentre Amherst	1312 Rte 323 S., Amherst, QC J0T 2T0
Écocentre Mont-Tremblant	60 Chem. de Brébeuf, Mont-Tremblant, QC J8E 3A9
Écocentre Sainte-Agathe-des-Monts	1710 Principale St. East, Sainte-Agathe-des-Monts, QC J8C 1M2
Écocentre Val-des-Lacs	20 Charron St., Val-des-Lacs, QC J0T 2P0
Écocentre Sainte-Lucie-des-Laurentides	2143 Chem. Martin, Sainte-Lucie-des-Laurentides, QC J0T 2J0
Écocentre Lac-Supérieur	1101 Chem. du Lac-Supérieur, QC J0T 1J0
Écocentre Huberdeau	110 Chem. de la Rouge, Boileau, QC J0T 1G0

List of Drop-Off Centres (ecocentres) continued

NAME	ADDRESS
Écocentre La Minerve	75 Chem. La Minerve, La Minerve, QC J0T 1S0
Écocentre Vaudreuil-Dorion	2800 Henry-Ford St., Vaudreuil-Dorion, QC J7V 0V8
Écocentre Rigaud	32 De la Coopérative St., Rigaud, QC J0P 1P0
Écocentre de Salaberry-de-Valleyfield	2575 Monseigneur-Langlois Blvd., Salaberry-de-Valleyfield, QC J6S 5P7
Écocentre de Fermont	2 Du Camp St., Fermont, QC G0G 1J0
Écocentre régional de Sainte-Marie	1690 Vachon Blvd. N., Sainte-Marie, QC G6E 1N6
Écocentre régional de Frampton	10 Rte Boulet, Frampton, QC G0R 1M0
Écocentre Lac-Etchemin	291 Deblois St., Lac-Etchemin, QC G0R 1S0
Écocentre de la Mitis	428 Roger-Marcoux Ave., Mont-Joli, QC G5H 4C4
Écocentre Amqui	20 De l'Écologie St., Amqui, QC G5J 2P3
Écocentre de Sayabec	14 Rte Rioux, Sayabec, QC G0J 3K0
Écocentre Causapsca	614 Rte 132 E., Causapsca, QC G0J 1J0
Écocentre Témiscaming	156 De la Carrière St., Témiscaming, QC J0Z 3R0
Écocentre des Bergeronnes	6 Du Quai St., Les Bergeronnes, QC G0T 1G0
Écocentre de Portneuf-sur-Mer	184 Principale St., Portneuf-sur-Mer, QC G0T 1P0
Écocentre de Sacré-Cœur (satellite)	210 De l'Anse-de-Roche St., Sacré-Cœur, QC G0T 1Y0
Écocentre Val-Des-Sources	375 Industriel Blvd., Val-des-Sources, QC J1T 3A8
Écocentre de Rimouski	835 Chem. Victor-Gauvin, Rimouski, QC G5N 7C6
Écocentre Granby	1000 Boivin St., Granby, QC J2G 3N7
Écocentre Waterloo	900 Des Ruisseaux St., Waterloo, QC J0E 2N0
Écocentre de la RICBS	695 Rang Saint-Joseph, Saint-Côme-Linière, QC G0M 1J0

List of Drop-Off Centres (ecocentres) continued

NAME	ADDRESS
Écocentre régional, MRC de la Vallée du Richelieu	3300 Rang des Trente, Saint-Amable, QC J0L 1N0
Écocentre Marguerite D'Youville – Secteur Nord	1700 Montée Sainte-Julie, Varennes, QC J3X 1P7
Écocentre Marguerite D'Youville – Secteur Sud	2050 Marie-Victorin Blvd., Varennes, QC J3X 1S4
Écocentre de Ville de Saint-Sauveur	50 Chem. Alpin, Saint-Sauveur, QC J0R 1R0
Écocentre de l'Île d'Anticosti	143 Baie-Sainte-Claire St., Port-Menier, QC G0G 2Y0
Écocentre principal (Vimont)-LAVAL	1205 Dagenais Blvd. West, Laval, QC H7L 0A5
Aire de réception des matériaux secs (Fabreville)-LAVAL	4026 Dagenais Blvd. West, Laval, QC H7R 1L2
Écocentre Neuville	1310 Chem. du Site, Neuville, QC G0A 2R0
Écocentre Ste-Catherine-de-la-Jacques-Cartier	150 Clément-Paquet St., Sainte-Catherine-de-la-Jacques-Cartier, QC G3N 3E5
Écocentre St-Alban	1160 Rte Philomène-Thibodeau (Route 354), Saint-Alban, QC G0A 3B0
Écocentre Rivière-à-Pierre	830 Principale St., Rivière-à-Pierre, QC G0A 3A0
Écocentre St-Ubalde	570 Rang St Paul, Saint-Ubalde, QC G0A 4L0
Écocentre principal Baie-Comeau	800 Léonard-E.-Schlemm Ave., Baie-Comeau, QC G4Z 3B7
Écocentre Baie-Trinité	28 Rte 138, Baie Trinité, QC G0H 1A0
Écocentre Godbout	122 Saint-Régis St., Godbout, QC G0H 1G0
Écocentre Clermont	119 Chem. Snigole, Clermont, QC G4A 1B1
Écocentre Thetford	3626 Frontenac Blvd. East, Thetford Mines
Écocentre du Val-Saint-François	666 Chem. Keenan, Melbourne, QC J0B 2B0
Écocentre de la municipalité Chertsey	225 Du Progrès Ave., Chertsey, QC J0K 3K0
Écocentre de St-Ambroise	125 Route 172 St-Ambroise, QC G7P 2N5

List of Public Drop-Off Centres

NAME	ADDRESS	MEMBER / EXTERNAL
PureSphera	100-4170 La Prade Blvd., Bécancour, QC G9H 0B6	External
Retail Logistics	3169 Joseph-Dubreuil St., Lachine, QC H8T 3H6	External
LaRelance	45 Sacré-Cœur Blvd., Gatineau, QC J8X 1C6	External
Doyon Després Inc.	8505 Du Quartier Blvd., Brossard, QC J4Y 3K4	Member
Arteau récupération	460 Desrochers St., Québec City, QC G1M 1C2	External
Coderr	420 De la Science St., Alma, QC G8C 0J7	External
OMR	550 Du Platine St., Québec City, QC G2N 2G6	External

List of Private Drop-Off Centres

NAME	ADDRESS	MEMBER / EXTERNAL
Nestlé	Montréal	Member
Gestion Yvon Lachance	Salaberry-de-Valleyfield	Member
Redbull	Laval, Longueuil, Québec City	Member
Pepsi Alex Coulombe	Québec City	Member

Information, awareness and education (IAE) activities

In 2025, the organization's information, awareness and education activities focused on supporting the program's rollout across Quebec, developing the network of drop-off centres and making SORAC more visible to users, municipalities and partners.

The hiring of a resource dedicated to communications made it possible to further structure the initiatives and strengthen the organization's presence in the field and in the digital sphere.

IAE activities in 2025

A communication plan was developed as a framework for achieving these objectives and to support the program's rollout throughout Quebec. The actions raised awareness of SORAC among municipalities, partners, members and end users.

SORAC SET FOUR MAIN OBJECTIVES FOR 2025:

1

Accelerate the development of the network of public drop-off centres across Quebec

SORAC wanted to increase the number of agreements signed with municipalities, RCMs and intermunicipal boards to facilitate access to the appliance recovery service. Each new agreement had to be accompanied by communication actions to inform businesses, institutions and users of the availability of new drop-off centres in their region.

2

Promote the process for collecting appliances from end users at the end of their useful life

SORAC pursued the objective of making its program better known to businesses and institutions targeted by the Regulation. Its actions included explaining the collection terms, the environmental benefits of recycling the appliances and the solutions available to recover the equipment at the end of their useful life.

SORAC wanted to improve the user experience on its website by making information more accessible and easier to consult. This objective notably involved enhancing the contents of the appliance collection page, adding an interactive map of the drop-off centres and streamlining the steps to obtain a collection service.



3

Set up a SORAC member loyalty strategy

SORAC wanted to make its members feel more valued and to increase their sense of belonging to the program. This objective notably aimed to highlight their contribution to appliance recovery, to maintain regular communication with members and to solidify their commitment to the program objectives.

4

Optimize the appliance collection page on SORAC's website

A year of growth

The high points of 2025 included expanding the collection network, signing an agreement with GoRecycle and reaching the realistic 30% appliance recovery target. These achievements made it possible for SORAC to look to 2026, trusting that it would be able to reach the provincial regulatory target of 35%.

Participation in the UMQ's annual meeting

SORAC participated in the Union des municipalités du Québec's annual meeting (Assises 2025), a can't-miss event gathering municipal elected officials and city managers from across Quebec. Its presence raised municipal decision-makers' awareness of the program, educated participants on the environmental considerations involved in managing non-functioning appliances and spread word of the benefits of setting up the collection network across Quebec.



Participation in the ARQ trade fair

SORAC was also at the Association Restauration Québec trade fair to raise restaurant owners' awareness of the importance of recycling appliances at the end of their useful life and to inform them of the collection services available throughout Quebec.

Réseau Environnement's residual waste management symposium

SORAC's presence at Réseau Environnement's Americana international environmental technologies trade fair enabled it to make new contacts and develop collaboration opportunities with players in the environmental sector.

Participation in the FQM's annual conference

Participating in the annual Fédération québécoise des municipalités (FQM) conference allowed SORAC to continue discussions with municipal representatives from across Quebec. The event provided a unique opportunity to present the commercial and institutional refrigerating and freezing appliance recovery program, promote the services offered to municipalities and raise awareness of the environmental considerations involved in responsibly managing these appliances at the end of their useful life.



The people met at the event also contributed to the development of new partnerships and to strengthening SORAC's collection network across Quebec.

Participation in the AHQ conference

In November 2025, SORAC participated in the Association Hôtellerie du Québec conference to raise hotel managers' awareness of the solutions available for the recovery of refrigerating and freezing appliances at the end of their useful life. Its presence enabled it to reach a sector strongly targeted by the program.



Participation in the FNQLSDI's residual waste management symposium

SORAC participated in the residual waste management symposium organized by the First Nations of Quebec and Labrador Sustainable Development Institute (FNQLSDI). It was able to meet with First Nations representatives as well as several interested parties from the environmental sector to explore avenues for collaboration adapted to the realities of First Nations communities.



Mission to Nunavik

SORAC's executive director, Nathalie Desjardins, took part in a mission to Nunavik with the other producer responsibility organizations (PROs) recognized by RECYC-QUÉBEC. Including stops in the communities of Kuujuaq and Tasiujaq, the aim of the mission was to assess the territory's needs and to plan the recovery of commercial and institutional refrigerating and freezing appliances at the end of their useful life. The conversations with the various people that were met led to a better understanding of the logistical challenges of collection in northern communities, where several appliances continue to end up in landfills. The mission also highlighted inspiring reuse initiatives, notably in Tasiujaq, where some out-of-service appliances were reused as storage in a local shop. This mission was an important step in SORAC's efforts to develop solutions adapted to the realities in Nunavik and to promote more sustainable management of appliances that have reached the end of their useful life.



Participation in the ADA's annual conference

Participation in the annual Association des détaillants en alimentation conference gave SORAC the opportunity to meet several actors from the food sector and promote good commercial refrigerating appliance recovery practices.



Communication tools

What does a commercial refrigerator contain?



What are the negative impacts and the environmental toll of commercial refrigerator components ending up in a landfill? SORAC produced a video that explains in a striking way.

VIEW OUR INFORMATIVE VIDEO: www.sorac.ca



Stickers

SORAC continued using informative stickers in 2025, which were affixed directly on targeted appliances.

The stickers provide information about the recovery program while increasing SORAC's visibility in the field. Each sticker includes SORAC's contact information as well as a QR code leading directly to the website, allowing users to quickly obtain information or contact our team.

Retractable banners

SORAC developed two types of banners. The first is a more conventional retractable banner promoting the program.

In 2025, SORAC continued using retractable banners at trade fairs, conferences and awareness-raising activities throughout Quebec. These visual tools help promote the appliance recovery program, raise awareness of the organization and provide key information about the appliances that are targeted and the services that are offered.



SORAC is the only program recognized by RECYC-QUÉBEC to take charge of commercial and institutional refrigerating appliances.

www.sorac.ca



SORAC continued using a banner promoting the program and two banners showing the components of a commercial refrigerating appliance at events.

These tools help raise participants' awareness of the environmental considerations involved in recovering appliances at the end of their useful life and initiate conversations with the different people who stop by.



Active SORAC members

As at December 31, 2025, 59 businesses were members of SORAC.

As at December 31, 2025, fifty-nine (59) businesses were members of SORAC, representing a 98% membership rate. SORAC kept up efforts to recruit the businesses targeted by the Regulation and to maintain their commitment to the program. Members remain central to SORAC's success and actively contribute to the development of the collection network, the increase in the number of appliances recovered and the achievement of the program's environmental objectives. SORAC would like to thank all of its members for their trust, collaboration and commitment to the responsible recovery of commercial and institutional refrigerating and freezing appliances.

List of member businesses

- | | | |
|---|---|---------------------------------|
| → A.D.L. (DIVISION OF 2620-4271 QUEBEC INC) | → Hobart Canada | → Red Bull Canada Itée. |
| → Alex-Coulombe Ltée. | → Idéal Fût et Gaz | → Réfrigération New Air Inc. |
| → ARNEG CANADA Inc. | → Inox-Fab Inc. | → Russel Food Equipment Limited |
| → AXOM GROUP Inc. | → Julien Inc. | → Services Yves Coté Inc. |
| → Bazinet-Taylor | → Lajoie Réfrigération Inc. | → Solutions DDR |
| → Bunn-O-Matic, Corporation of Canada | → L'Atelier du Chef Québec Inc. | → Unilever |
| → Canadian Hospital Specialist (CHS) | → L'entrepôt du frigo Inc. | → Vendexx |
| → Celco Inc. | → Les cuisines Équinoxes Inc. | → Vivier Plus |
| → Costco Wholesale Canada Ltée. | → Les Distributions André Labbé Inc. | |
| → Custom Diamond Group | → Les entreprises Dauphinais Inc. | |
| → Déragon & Fils Inc. | → Les Entreprises Tzanet | |
| → Descairs | → Les Équipements Restaurant de l'Est | |
| → Développement AQUA Inc. | → Les équipements 3L | |
| → Distribution Sogitex Inc. (Équipement Rivard) | → Labmed Solutions | |
| → Équipement de Restaurant Bouchard | → Lasselonde | |
| → Équipement de Restaurant Laval Inc. | → L'heureux inc. | |
| → Kupa Station | → Loblaws Inc. | |
| → EURODIB | → Métal Duquet (1994) Inc. | |
| → Familiprix Inc. | → Metro Richelieu Inc. | |
| → FGL Équipements Inc. | → Monas & Co Ltée. | |
| → Food Service Solutions Inc. | → MTL COOL (Div. de Solutions Technologiques Fenyx inc) | |
| → G. DOYON CUISINE Inc. | → Nestlé Canada inc. | |
| → Groupe PROTEC Distribution | → PRODUITS EN ACIER INOXYDABLE ASTOR Inc. | |
| → Groupe Distex | → Permull Ltée. | |
| → Habco Manufacturing Inc. | → Qualité Réfrigération Inc. | |
| | → Rapido Équipement Inc. | |

The eco-fees
apply retroactively
from December 1, 2022.

**IS YOUR BUSINESS
SUBJECT TO THE
REGULATION?**

sorac.ca

Marketing

The following table shows the number of appliances put on the market, as declared by SORAC members in 2025. The increase is notably due to the rise in quantities declared by members, improved data quality and validation activities carried out within the framework of the program.

	QUANTITY PUT ON THE MARKET, REFERENCE YEAR 2023	QUANTITY PUT ON THE MARKET IN 2025
Product SUBCATEGORY 2: household appliances and air conditioners	11,160	17,447

Mass balance

The following table shows the quantities of materials recovered after processing the appliances collected by SORAC in 2025. Recycling remains the main management method used, making it possible to reclaim the majority of materials from the commercial and institutional refrigerating and freezing appliances recovered.

TYPE OF MATERIAL	REUSE (kg)	RECYCLING (kg)	RECLAMATION (kg)	DISPOSAL (kg)	TOTAL (kg)	% QUANTITY of material recovered out of the total recovered
Process water		9,795			9,795	2%
Decontaminated polyurethane			25,076		25,076	6%
Non-ferrous metals		39,488			39,488	9%
Ferrous metals		235,578			235,578	55%
Compressors		52,648			52,648	12%
Glass		23,065			23,065	5%
Cables and wires		1,410			1,410	<1%
Mineral oil		1,295			1,295	<1%
Plastics		33,771		884	33,771	8%
Batteries		597		597		<1%
Residual material				5,469	5,469	1.3%
Blowing agent				655	655	<1%
Refrigerant gas	50			383	433	<1%
Management method total (kg)	50	397,647	25,076	6,507	478,502	100%
Total management methods (%)	0.01%	92.63%	5.84%	1.52%	100%	

Balance sheet

Program costs as at December 31, 2025

SORAC's revenue continued to grow in 2025 thanks to the contribution by member businesses and the consolidation of the program. This progress enabled the organization to continue developing its activities, expanding its collection network and strengthening its operations throughout Quebec.

REVENUE

Eco-fees	\$2,544,197
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Membership fees, interest and other revenue	\$40,130
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TOTAL	\$2,584,327
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EXPENSES

Direct operating costs

Recycling	\$234,237
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Transportation	\$242,613
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Storage	\$31,994
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Other expenses

Administration	\$685,796
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Communication and IAE	\$25,662
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Eco-fee platform, licence and website	\$32,626
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TOTAL	\$1,252,928
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SURPLUS OF REVENUE OVER EXPENSES

Financial reserve

Opening balance	\$1,767,501
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Amount paid into the contingency fund	\$23,343
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Surplus of revenue over expenses	\$1,330,605
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CLOSING BALANCE	\$3,121,449
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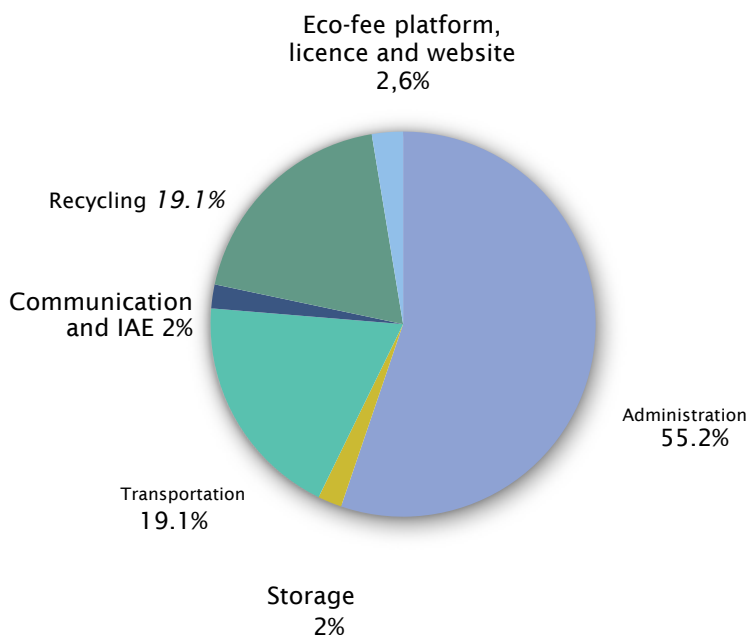
Balance sheet (continued)

The review of the financial statements for 2025 showed the sustained growth of SORAC's activities and revenue, which increased from \$2,185,360 in 2024 to \$2,583,533 in 2025. This is notably attributed to the increase in the quantities of appliances put on the market, as declared by members, and the consolidation of the program throughout Quebec.

As for expenses, 2025 was shaped by SORAC's continued transition to full self-management. This involved significant investments in human resources, the development of the collection network, technology and management tools to support the program's growth and to prepare to reach the 35% regulatory recovery target in 2026.

That said, SORAC remains in excellent financial health. With a \$1,330,605 surplus of revenue over expenses, it was able to grow its contingency fund to \$1,338,786, ensuring its financial stability and enabling it to continue its activities in the years to come.

Program costs



THE MINIMUM RECOVERY OBJECTIVE SET BY THE REGULATION IS

35% STARTING IN 2026.

The program will make it possible to safely process the hazardous components in the recovered appliances, such as:

- ◆ Refrigerant gases and blowing agents used in insulating foam
- ◆ Mercury switches
- ◆ Compressor oil
- ◆ Printed circuit boards and other electronic components

SORAC is a producer responsibility organization (PRO) recognized by RECYC-QUÉBEC under the *Regulation Respecting the Recovery and Reclamation of Products by Enterprises*.

June 27, 2023: Formal agreement signed with RECYC-QUÉBEC

FOR INQUIRIES OR COMMENTS:

info@sorac.ca

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