



Activity Report

2024

SORAC

société de récupération
des appareils commerciaux

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A word from management

Dear SORAC members and collaborators,

The second year of our program's existence was marked by three milestones: SORAC's official launch on January 24, 2024, extending appliance collection to all regions of Quebec and, most notably, the implementation of a new autonomous management structure.



After the publication of RECYC-QUÉBEC's official press release on January 18, publicly recognizing SORAC as a producer responsibility organization (PRO), we launched the initial phase of our campaign promoting the collection of refrigerating and freezing appliances from businesses and institutions in the first quarter of 2024. The rollout of our collection network remained a main focus and priority throughout the year.

We signed a first agreement with the Vaudreuil-Soulanges regional county municipality (RCM) to recover appliances in two of its ecocentres, with the intention of signing more such agreements with other municipalities and RCMs across Quebec.

We worked on optimizing our strategies and work practices in 2024. We conducted a first review of the set eco-fees and implemented a new eco-fee billing grid that took effect on September 1. During the last quarter of the year, we set up a new organizational structure that will help us pursue our objectives with greater agility.

SORAC remains the first program in Quebec and Canada to manage the recovery of exclusively commercial and institutional products, and as such, we need to be innovative to lay the foundations for this new type of program. We set the ambitious goal of raising our appliance collection target from 10% in 2023 to 25% in 2024. Having achieved a recovery rate of 28%, we are very proud to say "**Mission accomplished**" and, above all, "**Congratulations to our members,**" who are responsible for 49% of the collection of these appliances.

Finally, I would like to thank SORAC's employees, without whom none of these achievements would have been possible. Thank you also to the members of the board, invaluable allies who rallied in support of SORAC's development. In other words, SORAC accomplished a great deal in 2024 and is making rapid progress in 2025!

Sincerely,

Nathalie Desjardins

Executive Director



2024 highlights – Year 2

Strengthening the program's foundations

57
MEMBERS

14,455
APPLIANCES
DECLARED

3,206
APPLIANCES
COLLECTED

28%
TARGET
REACHED



RECYC-QUÉBEC press release announcing SORAC's PRO status



SORAC's official launch – January 24, 2024



Drop-off in ecocentres: first agreement signed with the Vaudreuil-Soulanges RCM



Start of phase 2 of appliance collection



Second SORAC member AGM



Switch to autonomous management mode



Participation in the Canadian Stewardship Conference and five other conferences



25 ecocentres had signed on to take SORAC appliances as of December 31, 2024



57 member businesses as of December 31, 2024



Recovery rate in 2024:

FORECAST = 25%

ACHIEVED = 28%

What is the SORAC recovery program?

SORAC collects non-functioning commercial and institutional refrigerating and freezing appliances at no charge.

The Société de récupération des appareils commerciaux (SORAC, Commercial Appliance Recovery Society) is a non-profit organization incorporated on May 31, 2022. It is recognized by RECYC-QUÉBEC to represent businesses in implementing a program for the recovery and reclamation of the commercial and institutional refrigerating and freezing appliances listed in chapter VI, division 6, section 53.0.1, paragraph 2 of the *Regulation Respecting the Recovery and Reclamation of Products by Enterprises*, chapter Q-2, r. 40.1 (Regulation).

Each year, hundreds of refrigerating and freezing appliances used in businesses and institutions reach the end of their useful life. When their disposal is not properly managed, they can harm the environment, notably due to the refrigerant gases they contain.

Our role:

- Recover non-functional appliances from businesses and institutions;
- Reuse the appliance or recycle the materials (metal, plastic, insulating foam);
- Make it easier for businesses by offering a turnkey solution that complies with the Quebec legislation.

More than 60 types of products are covered by the Regulation, including appliances used in medical facilities and laboratories.

COVERED PRODUCTS

- ◆ Refrigerators
- ◆ Freezers
- ◆ Cooling units
- ◆ Refrigerating wine cellars
- ◆ Wine coolers
- ◆ Refrigerated displays
- ◆ Ice machines
- ◆ Refrigerated automatic food or beverage vending machines
- ◆ Beverage centres
- ◆ Medical and laboratory refrigerating appliances



Developing an appliance collection network: A sizeable challenge for SORAC



Main challenge:

Develop a network of drop-off centres



Range of appliance sizes:

Bulky and heavy



New partnerships:

Businesses, institutions, municipalities, RCMs and cities



Not officially accepted in several ecocentres in Quebec

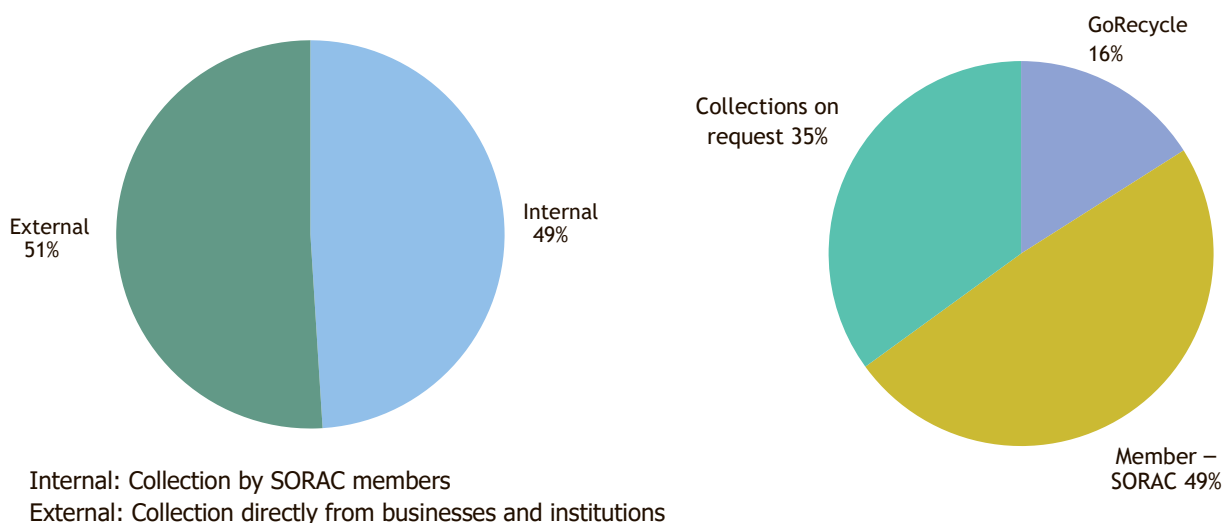
In 2024, SORAC reached several milestones in rolling out its appliance collection network, including developing local partnerships and identifying strategic drop-off centre locations. These efforts helped lay the foundations of an accessible and functional network.

Collections on request and by members

We received a growing number of pickup requests directly from businesses or institutions. In 2024, 1,576 appliances were directly recovered by nine member businesses, using methods adapted to their logistical capabilities. Some members store the appliances until they have enough to fill a trailer, while others bring them directly to a drop-off centre, with compensation offered by SORAC.

Closer collaboration with GoRecycle

In 2024, SORAC worked on formalizing its collaboration with GoRecycle, to pick up commercial appliances from ecocentres at the same time as residential appliances, so as to optimize our mutual collections. In 2024, GoRecycle collected 520 appliances from ecocentres.



Developing the network of drop-off centres

In 2024, SORAC began phase 2 to expand its network of drop-off points in ecocentres. The development process began in earnest in November, with the arrival of a new resource dedicated to the project.

Three agreements were signed. Although it was in the process of being finalized as of December 31, 2024, a fourth agreement was officially signed in early 2025.

To achieve these results, SORAC took a targeted approach: informational letters and individual meetings with RCMs and municipalities.

Other complementary strategies were put forward: prioritizing ecocentres serving industrial, commercial and institutional (ICI) clients, optimizing trips by grouping geographical areas, collaborating with ecocentre managers and responding to previously expressed requests. Doing proactive outreach and participating in industry events helped establish new partnerships. SORAC is very pleased and proud to announce that as of December 31, 2024, 25 ecocentres were accepting its appliances. See the map below.



Our appliances accepted in 25
ecocentres in Quebec

 Drop-off centres in ecocentres

 Other public drop-off centres



At the same time, SORAC was collaborating with its members' distribution partners to recover appliances across Quebec. The sites, called private drop-off centres, are set up by the members themselves and are reserved exclusively for their appliances.

Development of a network of drop-off centres (continued)

A strategic plan was developed for the gradual rollout of phase 2 of appliance collection. It involved a gradual approach by geographical area. Collection was extended in three phases over 42 weeks, from March 17 to December 30, 2024.

Appliance collection rollout:



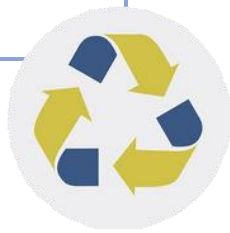
Partner carriers

In 2024, SORAC worked with several carriers, including Retail Logistics (since 2023), Labranche Transport, Quantum, Transdem S.O.S. and MultiRecycle. Some also served as temporary drop-off centres, where the appliances are stored before being sent to the processing centre in Bécancour.

In working to strengthen its logistics network, SORAC also approached other carriers, including moving companies. The appliances we collect are a challenge because of their range of sizes and weights. This differs from standardized collection, which is often on pallets.

Appliances recovered in 2024

Product subcategory 2:	QUANTITY PUT ON THE MARKET (reference year 2023)	QUANTITY RECOVERED IN 2024	RECOVERY RATE IN 2024	OBJECTIVE (%)	VARIATION (in units, kg, tonnes, etc.)
Household appliances and air conditioners	11,649	3,206	28%	25%	+294



Our Vision

To significantly contribute to environmental protection and develop our expertise to become a leader in Canada as a recovery and valorization organization for commercial and institutional appliances of all types.



Did you know?

One appliance represents approximately one tonne of greenhouse gas emissions **when it is not recycled in accordance with the law.**

1 appliance =
1 tonne of GHG emissions

Concrete actions

2026 target: recover at least 35% of **commercial and institutional refrigerating and freezing appliances** in the province.



Final destination of the materials

Note that metals and glass alone account for 62% of the materials and are processed entirely in Quebec.

MATERIAL / COMPONENT AND PROPORTION (%)	MEANS OF DISPOSAL	FINAL
Compressors (13.1%)	The cooling circuit is drained with a mechanical hydraulic arm. The appliance is positioned to ensure that the cooling unit and compressor drain fully. An automatic vacuum extraction system is connected to the circuit to extract the refrigerant gas and oil from the compressor (generally contaminated with CFCs, HFCs and HCFCs) in a completely sealed environment. The compressors are recycled for their copper and steel components.	Quebec United States Pakistan
Decontaminated polyurethane (8.2%)	The purified polyurethane (PUR) is reclaimed for use as an industrial absorbent.	Quebec Canada United States
Non-ferrous metals (2.8%) Ferrous metals (49.1%)	The carcasses of freezers and refrigerators are mechanically transported to a shredder that breaks them down. A sophisticated metal separation system is then used to separate the heavy fraction (steel, aluminum and copper).	Quebec
Glass (10.4%)	The glass is separated and shipped to recyclers, who reuse it in various forms. A large proportion is turned into silica powder and mixed with cement for making concrete.	Quebec
Plastics (13%)	The appliance carcasses are ground down and the plastic is shredded. The shavings are then optically sorted to separate the types of plastic resin. The extracted granules are used as aggregate or resin, notably to make household and miscellaneous items.	Quebec Ontario Tokyo
Other (3.4%) ◆ PROCESS WATER ◆ CABLES AND WIRES ◆ MERCURY ◆ USED OIL ◆ BATTERIES ◆ CARDBOARD ◆ RESIDUAL MATERIALS ◆ BLOWING AGENTS ◆ REFRIGERANT GAS ◆ INORGANIC REFRIGERANTS (NH₃, SO₂)	The cables and wires are manually separated and the metals are shipped to specialized recyclers. A process is used to decontaminate the oil, which is then regenerated. The batteries are manually removed to be processed according to the laws in force. Cardboard and residual materials are shredded and buried. The carcasses are sent to a shredder that breaks them down. This step is carried out in a sealed, enclosed environment to capture the refrigerant gases and other refrigerant fluids (blowing agents for insulating foams). The gases are separated and processed in accordance with international standards. The recovered refrigerant gases (CFCs, HFCs, HCFCs, HFOs) are sent to specialized facilities where they are purified or appropriately processed according to the applicable Canadian acts and the Regulation.	Quebec United States

List of drop-off centres

SORAC was able to accomplish a great deal in 2024 thanks to its hardworking team. We are proud to have set up several drop-off centres accessible to businesses and institutions, including private and public drop-off centres, notably in ecocentres.

List of Drop-Off Centres (ecocentres)	
NAME	ADDRESS
Écocentre de St-Fulgence	1838 Rte de Tadoussac, Saint-Fulgence, QC G0V 1S0
Écocentre de St-Honoré	775 Chem. du Volair, Saint-Honoré, QC G0V 1L0
Écocentre de St-David-de-Falardeau	42-52 Chemin 2 du Lac-Sébastien, Le Fjord-du-Saguenay, QC G0V 1C0
Écocentre de Petit-Saguenay	35 Du Quai St., Petit-Saguenay, QC G0V 1N0
Écocentre de Saint-Félix-d'Otis	132 Chem. du Lac Brébeuf, Saint-Félix-d'Otis, QC G0V 1M0
Écocentre de l'Anse-St-Jean	31 Chem. Saint-Thomas South, QC G0V 1J0
Écocentre de Saint-Urbain	7 Parc Industriel St., Saint-Urbain, QC G0A 4K0
Écocentre de L'Isle-aux-Coudres	14 Chem. Pedneault, L'Isle-aux-Coudres, QC G0A 3J0
Écocentre Neuville	1310 Chem. du Site, Neuville, QC G0A 2R0
Écocentre Ste-Catherine-de-la-Jacques-Cartier	150 Clément-Paquet St., Sainte-Catherine-de-la-Jacques-Cartier, QC G3N 3E5
Écocentre Saint-Raymond	590 Chem. de Bourg Louis, Saint-Raymond, QC G3L 4E9
Écocentre St-Alban	180 Quebec-354 or 1160 Route Philomène-Thibodeau (new address), Saint-Alban, QC G0A 3B0
Écocentre Rivière-à-Pierre	824 Principale St., Rivière-à-Pierre, QC G0A 3A0
Écocentre St-Ubalde	570 Rang St Paul, Saint-Ubalde, QC G0A 4L0
Complexe environnemental de la Rouge	688 Chemin du Parc Industriel, Rivière-Rouge, QC J0T 1T0
Écocentre Amherst	1312 Rte 323 South, Amherst, QC J0T 2T0
Écocentre Mont-Tremblant	60 Chem. de Brébeuf, Mont-Tremblant, QC J8E 3A9

List of Drop-Off Centres (ecocentres) continued

NAME	ADDRESS
Écocentre Sainte-Agathe-des-Monts	1710 Principale St. East, Sainte-Agathe-des-Monts, Quebec J8C 1M2
Écocentre Val-des-Lacs	20 Charron St., Val-des-Lacs, QC J0T 2P0
Écocentre Sainte-Lucie-des-Laurentides	2143 Chem. Martin, Sainte-Lucie-des-Laurentides, QC J0T 2J0
Écocentre Lac-Supérieur	1101 Chem. du Lac-Supérieur, QC J0T 1J0
Écocentre Huberdeau	110 Chem. de la Rouge, Boileau, QC J0T 1G0
Écocentre La Minerve	75 Chem. La Minerve, La Minerve, QC J0T 1S0
Écocentre Vaudreuil-Dorion	2800 Henry-Ford St., Vaudreuil-Dorion, QC J7V 0V8
Écocentre Rigaud	32 De la Coopérative St., Rigaud, QC J0P 1P0

List of Public Drop-Off Centres

NAME	ADDRESS	MEMBER / EXTERNAL
PureSphera	100-4170 La Prade Blvd., Bécancour, QC G9H 0B6	External
Retail Logistics	3169 Joseph-Dubreuil St., Lachine QC H8T 3H6	Member
Quantum (until June 2024)	2995 Le Corbusier Blvd., Laval, QC H7L 3M3	Member
Doyon Després Inc.	8505 Du Quartier Blvd., Brossard, QC J4Y 3K4	Member
Arteau Récupération	460 Desrochers St., Québec City, QC G1M 1C2	Member

List of Private Drop-Off Centres

NAME	ADDRESS	MEMBER / EXTERNAL
Nestlé	Montréal	Member
Gestion Yvon Lachance	Salaberry-de-Valleyfield	Member
Redbull	Laval, Longueuil, Québec City	Member
Pepsi Alex Coulombe	Québec City	Member

Information, awareness and education (IAE) activities

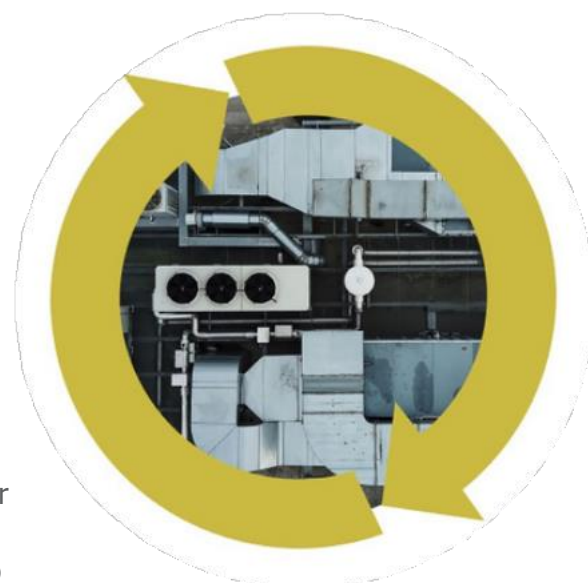
In 2024, SORAC mainly focused its information, awareness and education activities (IAEs) on the members it already had, as well as on businesses potentially covered by the Regulation. These activities were kept up and adapted throughout the year, with the aim of gradually expanding the scope of the program.

At the same time, SORAC was also implementing concrete actions to support its appliance collection activities, in collaboration with its members and partners. It took several actions to increase its visibility with potential partners, including organizations representing users of the covered appliances, suppliers and institutional stakeholders.

IAE activities in 2024

A communication plan was developed to present the objectives set for 2024 and those envisaged for 2025, as well as the actions to implement.

SORAC SET THREE MAIN OBJECTIVES FOR 2024:



1

Promote the process used to collect appliances from end users at the end of their useful life

Promoting the process used to collect appliances from our users was a main priority for 2024–2025. SORAC was rolling out its program throughout Quebec, aiming to efficiently and sustainably optimize the recovery of commercial refrigerating and freezing appliances. We planned promotional advertising in the media of three major business associations representing our end users and participated in at least three events that brought these associations together.

2

Set up a SORAC member loyalty strategy

Member recruitment continued in 2024, but at a less sustained rate. We showcased our members through posts on our social media accounts and sought to create a “responsible procurement” campaign to encourage users to buy from member businesses.

We also began raising awareness among institutions and contracting authorities on the need to include SORAC membership as a requirement in public calls for tenders.

3

Sign agreements with municipalities and RCMs for SORAC appliances to be officially accepted at their ecocentres

We made efforts to develop a network of public drop-off centres that will help bring down our collection costs. By the end of the year, we had signed five agreements, including with the Régie régionale de Portneuf, which manages the residual materials of 23 municipalities, and with the Complexe environnemental de la Rouge in the Laurentians, which represents nine ecocentres.

SORAC's official launch – January 24, 2024

SORAC's media launch took place on January 24, 2024, during a landmark event bringing together the sector's first members, partners and sector stakeholders. The launch kicked off the program with collective energy and a strong commitment to the recovery and recycling of commercial and institutional refrigerating and freezing appliances.



Board members
and SORAC team



Launch of the promotional campaign for phase 2 of collection

Refrigerators don't belong in landfills. In 2024, SORAC launched a targeted promotional campaign to raise end users' awareness of the importance of properly disposing of their appliances at the end of their useful life. Incorporated into SORAC's information, awareness and education (IAE) activities, this campaign helped send clear messages about the environmental impacts of failing to do so and promoted good practices in appliance recovery and recycling through different communication channels.



First agreement signed with the Vaudreuil-Soulanges RCM

On March 14, 2024, SORAC concluded its first official agreement with a regional county municipality (RCM), in partnership with the Vaudreuil-Soulanges RCM. The collaboration will allow commercial and institutional refrigerating and freezing appliances to be recovered from the Vaudreuil-Dorion and Rigaud ecocentres, in accordance with the environmental standards in force. This partnership marks an important step in the program's rollout in Quebec and paves the way for other regional collaborations.



Source: Vaudreuil-Soulanges RCM

Participation in the SIAL and AHQ trade shows: A strategic presence for the environment

SORAC participated in the SIAL and Association Hôtellerie du Québec (AHQ) trade shows, two major events in the agri-food and tourism sector, to promote its commercial appliance recovery program. This initiative aimed to make businesses aware of the importance of recovering and recycling refrigerating and freezing appliances. By taking part in these events, SORAC not only strengthened its environmental commitment, but it also established several strategic partnerships for the program's future development.



Communication tools

What does a commercial refrigerator contain?



About our informational video

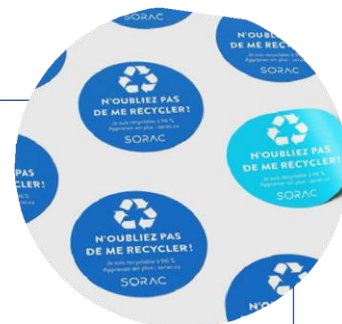
What are the negative impacts and the environmental toll of commercial refrigerator components ending up in a landfill? SORAC produced a video that explains in a striking way.

ABOUT OUR INFORMATIONAL VIDEO: <https://sorac.ca/>



Stickers

In 2024, SORAC continued using information stickers, affixed directly on appliances covered by the Regulation. They provide clear information about the appliance collection program while increasing SORAC's visibility in the field. Each sticker also has our contact information, so that users can easily get in touch with us if they have questions or want to schedule a pickup.



Retractable banners

We developed two types of banners. The first is a more conventional retractable banner promoting the SORAC program.

In 2024, SORAC continued using an original full-size banner representing a commercial refrigeration appliance.

This banner shows the components that are potentially harmful for the environment if not safely recovered. Used at events, trade shows and IAE activities, it remains a strong visual tool for raising public awareness and clearly illustrates the program's aims.



SORAC is the only program RECYC-QUÉBEC recognizes to take charge of commercial and institutional refrigerating appliances.

<https://sorac.ca/>



Active SORAC members

As of December 31, 2024, 57 businesses were members of SORAC



According to the initial number of potential businesses determined by the working committee (60 businesses), this represents a membership rate of 98%. However, following the recruitment activities and discussions with the Ministère du Développement durable, de l'Environnement et des Parcs to clarify what constitutes an end user, "banner/franchise" businesses were identified as being subject to the Regulation. SORAC continued its recruitment efforts throughout 2024 to ensure that the sector would be fully represented.

List of member businesses

- | | | |
|--|---|------------------------------------|
| ➤ A. Lassonde inc. | ➤ Food Service Solutions inc. | ➤ Permul Ltée. |
| ➤ A.D.L. (DIVISION OF 2620-4271 QUEBEC inc.) | ➤ G. DOYON CUISINE inc. | ➤ Qualité Réfrigération inc. |
| ➤ Alex-Coulombe Ltée. | ➤ Groupe PROTEC Distribution | ➤ Rapido Équipement inc. |
| ➤ ARNEG CANADA inc. | ➤ Habco Manufacturing inc. | ➤ Red Bull Canada Itée. |
| ➤ AXOM GROUP inc. | ➤ Hobart Canada | ➤ Réfrigération New Air inc. |
| ➤ Bazinet-Taylor | ➤ Inox-Fab inc. | ➤ Russel Food Équipement Limited |
| ➤ Bunn-O-Matic, Corporation of Canada | ➤ Julien inc. | ➤ Services Yves Coté inc. |
| ➤ Canadian Hospital Specialist (CHS) | ➤ Kupa Station | ➤ Solutions DDR |
| ➤ Celco inc. | ➤ Lajoie Réfrigération inc. | ➤ Sogitex inc. (Équipement Rivard) |
| ➤ Costco Wholesale Canada Ltée. | ➤ L'Atelier du Chef Québec Inc. | ➤ Unilever Canada inc. |
| ➤ Cuisines Équinoxes inc. | ➤ L'entrepôt du frigo inc. | ➤ Vendexx |
| ➤ Custom Diamond Group | ➤ Les Distributions André Labbé inc. | ➤ Vivier Plus |
| ➤ Dauphinais inc. | ➤ Les Entreprises Tzanet | |
| ➤ Dérageon & Fils inc. | ➤ Les Équipements Restaurant de l'Est | |
| ➤ Descairs | ➤ L'heureux inc. | |
| ➤ Développement AQUA inc. | ➤ Loblaws inc. | |
| ➤ Équipement de Restaurant Bouchard | ➤ Manco Distributors inc. | |
| ➤ Équipement de Restaurant Laval inc. | ➤ Métal Duquet (1994) inc. | |
| ➤ Équipements 3L | ➤ Metro Richelieu inc. | |
| ➤ EURODIB | ➤ Monas & Co Ltée. | |
| ➤ Familiprix | ➤ MTL COOL (Div. de Solutions Technologiques Fenyx inc) | |
| ➤ FGL Équipements Inc. | ➤ Nestlé Canada inc. | |
| | ➤ PRODUITS EN ACIER INOXYDABLE ASTOR inc. | |

The application of eco-fees came into force on December 1, 2022.

IS YOUR BUSINESS SUBJECT TO THE REGULATION?

sorac.ca

Marketing

The following table illustrates the marketing data for products intended for end users, as declared by SORAC members in 2024. New members and a growing awareness of the SORAC program are the reasons for the increase in marketed products declared by members.

Product SUBCATEGORY 2: household appliances and air conditioners	QUANTITY MARKETED, REFERENCE YEAR 2023	QUANTITY MARKETED IN 2024
	11,649	14,455

Mass balance

The table below lists the quantity of each type of material processed and the management method used. Recycling is currently the most commonly used management method, since the SORAC reuse program was not yet in place in 2024.

TYPE OF MATERIAL	REUSE (kg)	RECYCLE (kg)	RECLAIM (kg)	DISPOSAL (kg)	TOTAL (kg)	% QUANTITY material recovered of total recovered
Process water		3,740			3,740	2.0%
Decontaminated polyurethane			15,026		15,026	8.2%
Non-ferrous metals		4,112			4,112	2.2%
Ferrous metals		90,024			90,024	49.1%
Compressors		24,089			24,089	13.1%
Glass		19,131			19,131	10.4%
Cables and wires		393			393	0.2%
Used oil		433			433	0.2%
Plastics		22,982		884	22,982	13.0%
Batteries		336		336		0.2%
Residual materials				1,254	1,254	0.7%
Blowing agent				673	673	0.4%
Refrigerant gas	91			171	262	0.1%
Inorganic refrigerant (NH ₃ , SO ₂)				0.7%	0.7%	0.0004%
Management method total (kg)	91	165,240	15,026	2,983	183,340	100%
Management method total (%)	0.05%	90.1%	8.2%	1.6%	100%	

Balance sheet

Program costs as of December 31, 2024

REVENUE

Eco-fees	\$2,185,360
Membership dues and interest	\$40,130

TOTAL	\$2,225,490
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EXPENSES

Direct operating costs

Recycling	\$202,299
Transportation	\$272,102
Storage	\$35,693

Other expenses

Administration	\$616,608
Communication and IAE	\$38,044
Eco-fee platform, licence and website	\$15,986

TOTAL	\$1,180,732
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SURPLUS OF REVENUE OVER EXPENSES

Financial reserve

Opening balance	\$722,743
Mandatory contingency fund	\$(715,443)
Surplus of revenue over expenses	\$1,044,758

Closing balance	\$1,767,501
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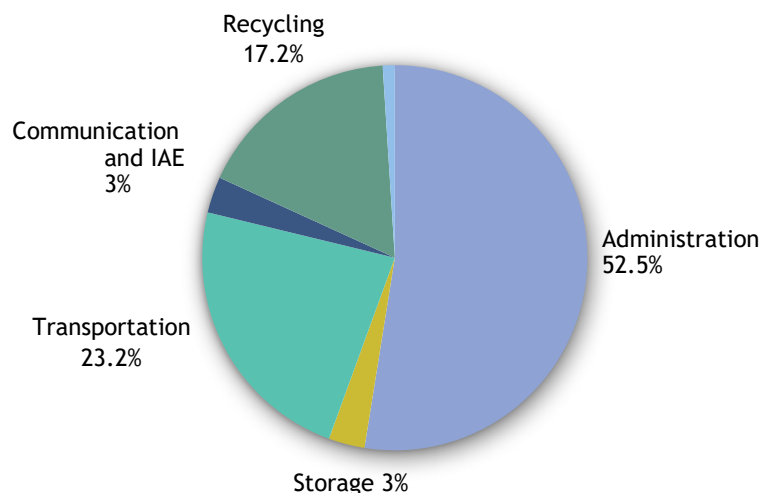
Balance sheet (continued)

Reviewing the financial statements showed us how SORAC's revenue has grown, from \$1,466,892 in 2023 to \$2,185,360 in 2024. The majority of this increase was due to new members joining over the course of the year. SORAC is very satisfied with these results, knowing that member recruitment is still ongoing.

In terms of expenses, the ratio of administrative and program management costs remained high in 2024. The transition to a new autonomous management structure in the fall will undoubtedly help reduce this proportion in 2025.

That said, SORAC is well in control of its spending, enabling it to generate a net income of \$1,767,501 for 2024. It was therefore able to consolidate its contingency fund again, to be well-prepared for the rise in operating costs following the entry into force of its regulatory target of recovering 35% of appliances put on the market in 2026.

Program costs



RECOVERY OBJECTIVE

THE MINIMUM SET OUT IN THE REGULATION IS **35%** AS OF 2026.

The program will make it possible to safely process the hazardous components in the recovered products, such as:

- ♦ Refrigerant gases and blowing agents used in insulating foam
- ♦ Mercury switches
- ♦ Compressor oil
- ♦ Printed circuit boards and other electronic components

SORAC is a producer responsibility organization (PRO) recognized by RECYC-QUÉBEC under the *Regulation Respecting the Recovery and Reclamation of Products by Enterprises*.
June 27, 2023: Formal agreement signed with RECYC-QUÉBEC

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